

Suyash Tandon

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Professional Experience

HelloFresh - Largest meal-kit delivery company globally, revenue ~€5 billion || 10k employees.

New York, USA
07/2022 - 09/2025

Product Manager

- Spearheaded **0-to-1 product strategy for internal platform solutions** (Quality and Slotting apps) across **13 global markets**, transforming manual workflows into **scalable, agentic-style automation** and delivering **£500k in annual savings**.
- Led development of an **AI-powered multilingual engine (Meta NLLB)**, automating localisation across global warehouse operations; improved **task speed by 25%** and established a scalable foundation for **LLM-driven product capabilities**.
- Owned core **KPIs across adoption, conversion, and reliability**; leveraged **SQL and Grafana** to drive experimentation-led improvements, maintaining **99% uptime** and saving **600+ operational hours annually**.
- Architected **bi-directional integrations between Slack and Jira** to automate operational bug reporting and feature intake, reducing **manual effort by 40%** and enabling cross-functional teams across **13 global markets**.
- Translated complex business problems into **high-quality PRDs, API specifications, and user flows**, enabling delivery of **3 high-impact releases per quarter** while improving **platform reliability and adoption**.

Senior Product Associate, Quality Systems Tech

06/2021 - 07/2022

- Redesigned **e-commerce and fulfillment workflows** for **10,000+ global users**, identifying friction points and delivering **scalable product improvements** that enhanced **time-to-value and platform adoption**.
- Partnered with **engineering and QA teams** to define **UAT frameworks, edge cases, and acceptance criteria**, ensuring **reliable feature launches** across OMS-integrated systems.

CGI Inc. - One of the largest global IT and business consulting firms, revenue ~ \$11B || 91k+ employees.

Hartford, USA
09/2019 - 06/2020

Consultant/Analytics Engineer

- Developed **enterprise-scale analytics platforms** for Fortune 500 digital products, enabling **data-driven prioritisation** and achieving a **30% cost reduction** while bridging communication between **technical and business stakeholders**.
- Established and monitored **performance metrics (latency, accuracy, completeness)**, translating complex data into **actionable product recommendations** that enhanced **forecasting and executive decision-making**.

HCL Technologies Pvt. Ltd. - Multinational IT consulting company - Revenue ~ \$11.18B || 200k+ employees.

Senior Analyst

Noida, India
08/2015 - 11/2017

- Optimised **enterprise data platforms** supporting consumer-facing products, improving **scalability, reliability, and data accessibility** for global marketing and commercial teams.

Skills & Technical Proficiency

- **Product & Management:** Product Strategy, Product Roadmapping, Stakeholder Management, Agile/Scrum Methodology, Strategic Implementation
- **Technical & Digital:** Angular, Typescript, JavaScript, HTML, CSS, SQL, Python, GCP, Grafana, JIRA, FIGMA, Miro

Education

- Binghamton University, State University of New York
Master of Science in Computer Science
- Dr. APJ Abdul Kalam Technical University
Bachelor of Technology in Computer Science and Engineering

New York, USA
01/2018 - 05/2019

Lucknow, India
06/2011 - 06/2015